Student access to site

All LearnOnline teaching sites are connected to the Equella database for the unit outlines and to Callista for student enrolment. Students are automatically linked to a LearnOnline teaching site when it is created. When you create the site, you are given dates for student access and exit. In general these are set for each semester. However, they can be changed.

If students are no longer in your site, this is because of the dates. To check the dates after you create the site, find the Callista block (typically on the left hand side of the site) and click ‘Edit offerings’. It is here that you can check the dates and modify as needed.

Note that sometimes you may need to recover assignments for students after they have exited the site. The only way to recover these is to allow students back into your site. And to do this, you click on the ‘Edit offerings’ link in the Callista block, and change the date.

It can take time for students to enter the site when the database update occurs. Database updates occur every three hours and each update could last up to two hours.